



SANITARY INSTRUCTIVE OF BIOSECURITY COVID -19

Skorpios Cruises is always committed to the well-being and safety of our passengers, staff and employees, for this reason we have implemented the following Protocol according to a Biosecurity Sanitary Instruction due to the current international contingency by COVID-19, which will be rigorously applied in all our cruises, on the Chonos Route during the 2020-2021 season.



RECEPTION AND BOARDING OF PASSENGERS

- *Temperature control to all the people before entering the Skorpios Maritime Terminal.*
- *Partial attention to passengers (segregated attention to guarantee social distance).*
- *Washing hands with alcohol gel before check in.*
- *Fill a Health Declaration.*
- *Temperature control upon entering the ship.*
- *Sanitization of suitcases and luggage in a clean point of the terminal.*
- *Mandatory use of foot cleaners with quaternary ammonium, upon boarding the ship, for footwear.*
- *Delivery of Safety Kit (gloves, masks, water container and bandana (buff)).*





BIOSECURITY ON BOARD DURING NAVIGATION

- *Presentation of the Sanitary Biosecurity Protocol at the beginning of the cruise.*
- *Maintenance of social distance.*
- *Cleaning Program of Common Areas: permanent sanitation of tables, chairs, surfaces of the bar, dining room and points (places, items) of frequent contact such as excursion boats and life jackets.*
- *Daily temperature control for passengers: twice a day. Records are kept.*
- *Dispensers of masks, gloves and alcohol gel, and use of sanitation carpet for shoes at the entrance to the dining room and bars.*
- *Prohibition of entry to working areas of the ship, including the bridge and engine room.*
- *On-board doctor for the exclusive attention of passengers, at no additional cost to passengers.*
- *Evacuation insurance included in the value of the ticket, by air or sea depending on the situation.*



DINING ROOM & BARS

- *Availability of alcohol gel and masks dispensers.*
- *Restriction of a maximum of eight people per table in the dining room.*
- *Acrylic separators to avoid direct contact with the staff at the bars.*
- *Restriction of a maximum of 2 and 4 people per tables in the bars.*
- *Menus for lunches and dinners are published on public LED screens.*
- *Permanent tourist information regarding the sites visited are given on speakers, as well as suggestions or recommendations for excursions.*
- *Attention of one exclusive waiter assigned to each table.*
- *There is no self-service availability of drinks, which are delivered directly by the waiter.*
- *The buffet at breakfast is suspended and replaced by individual service at each table.*
- *The Captain's Buffet Dinner, on the last night, is replaced for dinner served at the table by the assigned waiter.*





ACTIVITIES & EXCURSIONS

ALL THE EXCURSIONS ARE DEVELOPED OUTDOORS, WHICH IN ITSELF GUARANTEES A SAFE AND PURE ENVIRONMENT, IN PRISTINE AREAS OF NULL OR LITTLE HUMAN PRESENCE.

- It will be considered a capacity that allows maintaining social distance, as indicated by the officer in charge of the landing.

LANDINGS

- Restriction of 20 people per landing boat, when the normal capacity is 35 people.
- On board the "Hercules" excursion boats, used in San Rafael Glacier during the Chonos Route, the maximum capacity will be 30 people, instead of 60 people as usual, maintaining social distance between seats.
- Temperature control at the beginning and end of landings, as necessary and indicated by the Captain or the on-board doctor.

QUITRALCO HOTSPRINGS

- Temperature control of the swimming pools' thermal water to avoid the presence of pathogens.
- Limitation on simultaneous number of people per pool: Large pool, 15 people; Small pool, 5 people.
- There will be no dressing rooms or public restrooms available, as usual. Passengers will need to use their cabins for such purposes.

PARTY

- Maximum capacity: 10 couples at dancing floor. Control of social distance.

THEMATIC TALKS

- According to time and language, they will be with a maximum capacity of 20 people per talk, and mandatory use of mask.





CREW ON BOARD

- *Mandatory use of masks and daily replacement of the uniform for a clean and sanitized one.*
- *Permanent hand washing.*
- *Staff trained in biosecurity and hygiene and sanitation standards, with permanent control of their superiors and officers.*
- *Control of PCR examination every 15 days in the operating port for all crew members.*



PASSENGERS CABINS

- *Program of cleaning and sanitizing of cabins, twice a day.*
- *Availability of alcohol gel dispenser and gloves in each cabin.*
- *All cabins receive pure air injection permanently from outside and each passenger can open or close this system.*



STAFF AT KITCHEN & BAR

- *Program of sanitation, 3 to 4 times a day, of work tables, floor and electrical and manual items USED for food preparation.*
- *Permanent use of gloves and masks inside kitchen and bars.*
- *Permanent hand washing with disinfectant soap.*
- *Prohibited access to any person outside the kitchen or bar staff.*
- *Washing of crockery, glasses and dishes in a steam autoclave at more than 100°C (212° F), procedure that ensures complete sterilization.*

Note: This document is a summary of the Instructions and Final Protocol for the management and care by COVID-19 on Skorpios Cruises, according to the instructions given Chilean Ministry of Health and the recommendations provided by ATTA; Adventure Travel Trade Association, in relation to the navigation and excursions of small ships for restarting operations in the context of COVID-19.

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