



ENVIRONMENTAL PROTECTION POLICY

As part of our ongoing concern for the protection of our natural environment, Naviera y Turismo Skorpios S.A. over our over fifty years of navigation and explorations in the austral areas of our country, have been especially concerned about provoking no or minimal environmental impact on the natural environment in which we operate.

The conservation of landscape in its natural state, the protection of endemic species, the avoidance of traumatic contact with local fauna and species and the protection of the ecosystems of our navigational areas have been and will always be a permanent concern of our Company so as to avoid any pollution during our visits to our natural and untouched environments.

The entire Naviera y Turismo Skorpios S.A. fleet and its shipboard and on land staff and our special collaborators, maintain a special respect for environmental protection, following the policies established by the Company in order that our vessels fulfil National and International regulations regarding environmental protection and all that it entails.

In our permanent interest in innovation and creating new instances of service excellence, we have set up a joint operation with the National Forest Corporation, CONAF, establishing mutual cooperation links for the conservation of the environment and ecosystems, which might be affected by our presence in the area, including the construction of paths with small bridges to reach glaciers that are far from the sea in the Bernardo O'Higgins National Park, and talks and lectures on caring for the environment in which we sail, all of which is aimed at making our presence as environmental friendly as possible.

■ IN THE TOURIST AREA

- Small groups of passengers in our tours and landings so as to be able to manage them more efficiently.
- Trained tour guides with a comprehensive knowledge of the place and everything that involves it, in addition to being trained in controlling passenger debarkation.
- Our shipboard guides receive constant ongoing training to ensure that they offer our passengers effective and efficient tourist safety and environmental information.
- Permanent shipboard lectures based on real scientific data to complement a pleasure cruise that also includes knowledge.
- As we are convinced that the natural beauties that we show our passengers are also part of a incalculably valuable natural heritage and source of never-ending knowledge about the creation of our planet, our activities are focused on total respect for the environment, demanding the same degree of respect from our crew and passengers.

■ ENVIRONMENTAL PROTECTION PRACTICES

On board:

- During the first luncheon or dinner with our passengers, the captain addresses his audience, informing them of shipboard rules and regulations, a summary of the activities we carry out during our trip, describing the places we will visit during our trip, and motivates them to enjoy the cruise and admire the natural beauty that will be our constant companion during the cruise. But, the main part of his talk focuses on inviting them to protect this beauty, which is one of the main priorities of **Naviera y Turismo Skorpios S.A.**



- We do our best to inform our passengers by means of lectures and audio visual presentations, we also have a closed-circuit television service that provides permanent information on daily activities; this makes the use of printed materials on board unnecessary.
- Smoking is not allowed on our ships; passengers may only smoke on our open decks, which have been provided with ashtrays, as we warn passengers that cigarette butts should not be thrown into the sea.
- Batteries are collected in special containers; we ask our passengers to use this recycling system, as we take them on to Puerto Montt, where they are duly disposed of by a company that has authorisation to operate from the Sanitation Authority and the Environmental Assessment Service.
- All litter and garbage collected during the cruise is taken to Port, and treated at landfills that have been authorised by the Sanitation Authority.
- All the vessels used in our excursions and tours have garbage containers; garbage is then packed and taken to authorised collection companies on land.
- During our excursions, we avoid acoustic pollution by killing boat engines so as to better feel the sounds that surround us, we also ask our passengers to be as silent as possible so as to enhance their contact with nature.
- Before and during our excursions, we give passengers information regarding their safety, and the type of tourism we promote, pointing out that we are in a National Park that deserves care and respect, and expressly forbidding the collection of organic or inorganic materials such as rocks, flowers, leaves, soil, twigs, shellfish or shells, etc.
- Every group of passengers is accompanied by guides, they are never on their own when onshore, and are always given advice on the implementation of proper environmental practices.
- Treks follow previously established paths to avoid soil and vegetation erosion.
- No food is given out during our treks and on shore visits so as to reduce the possibility of generating litter.
- Our passengers are constantly asked to cooperate and collect any litter they might find during our treks and excursions
- While on shore, passengers are asked to maintain a safe distance from local fauna, and are forbidden to feed them.
- Our ships have been specially designed waste water treatment plants, that have been authorised to operate by the Chilean Maritime Authority; in this way, all the organic waste generated on board is duly treated with biological reactors and decanters.
- We also have oil water treatment plants, which enable us to treat all dangerous waste material generated by our engines; this waste material is stored in sealed containers and taken to port for final treatment and disposal.



■ OUR OWN INTERNATIONALLY CERTIFIED PORTS

- Our Ports, both in Puerto Montt and Puerto Natales, are private and have quality safety and environmental certification.
- Our Skorpios Maritime Terminal in Puerto Montt has **ISO 9001:2008 and ISO 14001:2004** Quality and Environmental certification, that gives a guarantee seal for environmental quality and process performance.
- The above shows the existence of working procedures that ensure that all our tourist services and processes fulfil every national and international environmental requirement.
- Our Maritime Terminal in Puerto Natales has **PBIP-ISPS Certification. International Ship and Port Security**, the main objective of which will be the maritime protection of ships and ports against terrorist and criminal acts, through the implementation of a maritime protection management system based on risk management.
- Our Ports have a Hazardous and Non Hazardous Waste Management Plan, certified by the Chilean Sanitation Authority, which show the correct implementation of the management of hazardous waste, as established in Supreme Decree N° 148 "Hazardous Waste Sanitation Regulations" and Supreme Decree N° 594 of the Chilean Ministry of Health.
- Both ports have **P&I Insurance or Civil Liability insurance** coverage for US M\$ 500,000, covering collisions, damage to moving, fixed and floating objects, environmental pollution and shipwreck, accidental death of crew members, injury or sickness, loss of personal effects.

■ MITIGATION OF ENVIRONMENTAL RISKS

- Both our vessels and Ports include environmental mitigation procedures, which are planned through Preparation and Response Contingency Plans for dealing with Environmental Emergency Situations, like Hydrocarbon Spillage, Fires, Explosions, etc. which also involve an **annual emergency simulation programme**, with objectives, targets and staff assigned to design and execute these programmes.

■ SCIENTIFIC SUPPORT AND AGREEMENTS

- Cruceros Skorpios has signed agreements with the Centre of Scientific Studies (CECS) in Valdivia, providing support to their Glaciologists in their specialised studies, providing them with technical and logistical data collected in the course of their explorations and with the Geology Faculty of the Universidad de Chile.
- It also has signed agreements with the National Forest Corporation (CONAF), for the management and support of national parks.

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